

EXENTRIX NETWORK SDN BHD



CORPORATE PROFILE



Submitted by : **Exentrix Network Sdn. Bhd** on 8 March 2019

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Executive Summary

EXENTRIX NETWORK SDN BHD was founded in 2010 by a group of talented and highly competent IT professionals with over 10 man years of experience in IT Network, Telecommunications, Structured Cabling System, Applications and Operating Systems. **EXENTRIX** has always been clear on its vision in providing every organisation the perfect master plan over its data resources, excellent IT infrastructure and efficient application.

These past years, **EXENTRIX** has emerged in gaining to become one of the leading IT network consultants and solutions providers throughout Malaysia. We offer customers the link that helps them increase productivity and profitability.

As an IT network consultant and solutions provider, we clearly acknowledge that each organisation has its unique business requirement. Before we design a solution, we would want to fully understand a customer's needs environment and business growth plan for the near future. These findings are then translated into solutions that closely match the customer's requirements, one that not only optimises the utilisation of computing resources but also provides room for the future business expansion plan.

To provide our customers the convenience of a one-stop service centre for their network requirements, we have tailored a comprehensive suite of IT network consulting services. **EXENTRIX** Consulting Services (BCS) are supported by a robust infrastructure and a network of dedicated professionals.

EXENTRIX boasts an impressive growth record that can be attributed to a company-wide commitment to stringent quality, standards, efficient customer service and a cost effective IT network and solutions. We hope to satisfy the needs of our customers with flexibility, top quality service and competitive price.

A company which makes Networking as the bread and butter believes that as the core of the technology, Networking will create a very substantial contribution the company. Market demand will cover the whole segment of the networking world with high value of deployments. Through the year, **EXENTRIX** Group has participated in development, trading, construction works, training and many other businesses to meet the needs and objectives of the society and the Government.

EXENTRIX NETWORK SDN BHD was established to focus on IT infrastructure and development. We have progressed from a company capable only of doing small-subsidized jobs to one which is now able to undertake an assortment of projects. Registering with the Ministry of Finance allowed **EXENTRIX** NETWORK SDN BHD to grow and open its eyes to the projection of the true potential that IT infrastructure has, as one of the constituents to the needs of this successful nation.

Corporate Details

Offices	No. 5-1-1A Jalan Medan PB2A, Seksyen 9, 43650 Bandar Baru Bangi, Selangor Darul Ehsan
Banks	CIMB Account No : 8009202245
Type of Company	Private Limited Company
Capital	Authorized : RM 100,000.00
Email	admin@exentrix.com.my www.exentrix.com.my ,
Contact Number	Telephone No. : +603-8923 1072 Fax No. : +603-8923 1073

Registration Certificate

[Signature]
AMSYARI ZARIR (MIA 2582)
COMPANY SECRETARY


SURUHANJAYA SYARIKAT MALAYSIA
COMPANIES COMMISSION OF MALAYSIA
(Agensi d bawah KPDNKK)



COMPANIES ACT 2016
(ACT 777)

**CERTIFICATE OF INCORPORATION ON CHANGE OF
NAME OF COMPANY**

This is to certify that

SHUTH NETWORK SDN. BHD.
(885642-H)

which was, on the 11th day of January 2010, incorporated under the Companies Act 1965, as a private company, on the 5th day of February 2018, changed its name to

EXENTRIX NETWORK SDN. BHD.

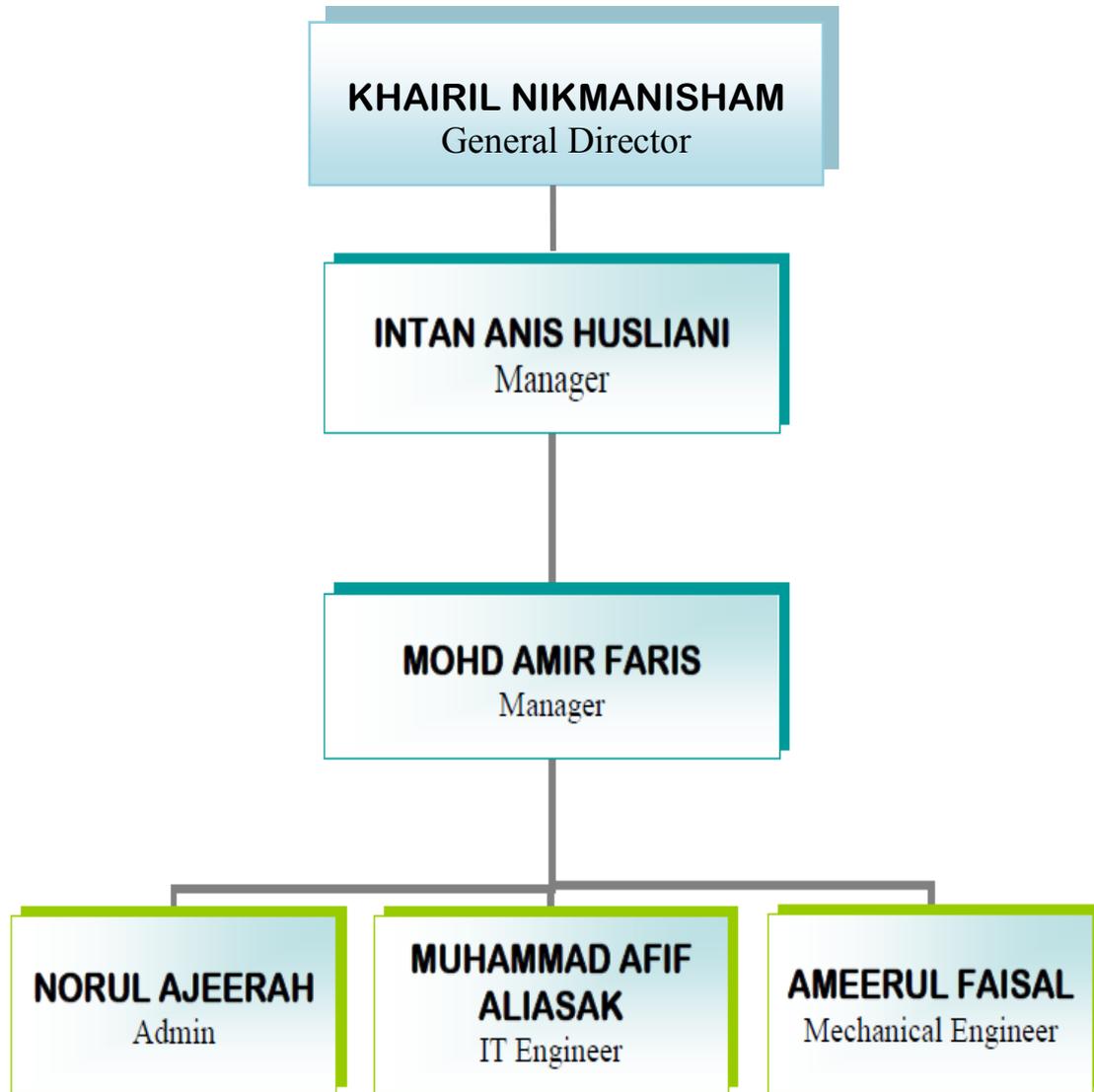
and that the company is a private company, and is a company limited by share.

Dated at **SHAH ALAM** this 5th day of February 2018.

[Signature]
DATO' ZAHRAH AID WAHAB FENNER
REGISTRAR OF COMPANIES
MALAYSIA

A copy or extract issued pursuant to Section 601(2).

Organization Chart



EXENTRIX Consulting Services (ECS)

Introduction

Information Technology (IT) is interesting. However, it is relevant only when it is harnessed to a business process. The focus of **EXENTRIX** Consulting Services is to ensure that the large expenditure that businesses are making on IT today are relevant; that is, those expenditures should result in IT products and services which would enable key business processes and objectives. Through IT strategic planning, implementing total cost of ownership and other ECS offerings, clients are realizing a faster return on their IT investment, higher productivity, enhanced cost control and more effective support for their business from their IT architecture. ECS is ensuring that IT is relevant in today's rapidly changing business environment.

Organizational Assessment

A key factor in most IT organizations today is that most do not recognize the fundamental reason why they are under performing. Most firms mistakenly focus on technology alone, rather than focusing on the system represented by the combination of people, processes and technologies. The fact is, technology works. It is the supporting factors – people and processes – that are usually at fault when the enterprise network architecture is under performing. Periodic assessment of a firm's organization is critical to survival. It gives companies the foundation for proper allocation of resources, identification of performance gaps, consistent dissemination of information and a cohesive effort towards business goals. ECS recognizes the value of this exercise and we have incorporated an in-depth organizational assessment into our enterprise transition concept.

- Optimal allocation of resources
- Organizational Flexibility
- Identification and correction of performance gaps
- Implementation of adequate controls where appropriate
- Tools for comparison to other organization based on “industry best practices”
- Increased job performance/satisfaction/retention

Network Health Check

There are two main objectives for performing a network health check. The first objective is to identify any current problems on the network that may affect service to users. The health check also aims to identify any problems that are currently not affecting the network but may affect service in the near future. The second objective is to provide the network manager with information about their network such as utilization; protocols used, frame size, etc, to enable capacity planning.

Network Analysis

Using the latest ‘analyzer’ technology that is currently available, our highly trained engineers are able to connect to your network via a suitable network port. The benefits of graphically showing the current health status of your LAN/WAN allow us to gather meaningful information and advise on suitable solutions to improve and optimize the performance of your network.

We use the Network Analyzer to gather the following information –

- Vital Signs
- Protocol Distribution
- Utilization per Second
- Traffic Rate per Minute
- Errors
- Frame Size Distribution

- Capture Frames for Expert Analysis

Network Audit Services

Due to the fast pace of growth in most enterprise environments and the demands placed on support staff, organizations can all too quickly find themselves losing a clear picture of the environment they support.

Decisions can be made without a full understanding of the “big picture”. Immediate operational requirements can cause organizations to lose site of the direction in which the network environment is progressing.

EXENTRIX Network Audit service offering can hand back the control to support operations by giving a clear picture of the environments that they support. Experienced consultants will spend time detailing every aspect of your environment from the physical infrastructure and cabling, through to network traffic analysis and trending. **EXENTRIX** Network Audit, coupled with its documentation service delivers a clear and accurate understanding of an organization’s network enabling dynamic support of the business.

EXENTRIX Audit Consultants will endeavor to advice on the best working practices to help maintain Network Documentation in accordance with your organizations existing procedures.

The audit is designed to provide local network support staff with the information they require to carry out their job in a professional and confident manner, and also protect your organization against staff movement.

Network Security Assessment

Our assessment strategy rests on basic requirements for system and network security. There are certain characteristics that the network should possess:

- **Security Policy.** Networks should have an associated defined security policy that specifies information security requirements (e.g., confidentiality, integrity, availability, auditing, access control, etc.) as well as what users may and may not do on the network (e.g., what constitutes unauthorized and illegal activities).
- **Network Management.** Networks should be able to control access to and detect modifications of critical components. Networks must maintain control over their configuration (e.g., hardware, software, security, etc.) and connectivity.
- **Identification and Authentication.** Networks should provide and manage identification and authentication functions.
- **Resources Management.** Networks should provide and manage confidentiality, integrity, access control, and availability of network resources.
- **Account Management.** Networks should provide and manage security-related features of network accounts (e.g., user).

Our primary focus for the network security assessment is identifying network vulnerabilities that an active hostile human threat might exploit. Although our assessment identifies both technical and non-technical weaknesses (e.g. procedural deficiencies), our assessment is focused on an in-depth analysis of technical vulnerabilities.

Network Penetration Test

Our assessment strategy rests on basic requirements for system and network security. There are certain characteristics that the network should possess:

Our penetration tests mimic the actions a real-life hacker, and are an in depth examination of a company's risk exposure to security vulnerabilities. The test will seek to verify and exploit any vulnerability uncovered by the test in order to get a clear picture of the extent of the damage an attacker could inflict.

The test will usually be carried out over a period of 5 days. A penetration test is recommended for companies who:

- **Require an in depth assessment of the risk exposure of their business systems and processes.**
- **Are undergoing due diligence.**
- **Are required by legislation to assure the security of their systems and protect their data (e.g. [BS7799](#) compliance).**
- **Have recently had a penetration test and implemented recommended changes and wish to have those changes verified by an independent third party.**
- **Have recently deployed new servers or services.**

EXENTRIX Business Activities

IT Infrastructure and Network Security Consulting



IT STRATEGIC INFRASTRUCTURE PLANNING

In the same manner that blueprints serve as the architectural plan for building construction, the strategic network plan will serve as a master plan for IT networks future infrastructure investment, development and deployment. A network infrastructure strategy establishes how information is expected to be transverse across an enterprise in the future. It describes how enterprise network technology will support the organization's missions, goals and objectives, thereby aligning the network with the overall business direction. ECS is structured around our enterprise transition concept. Advancing technology is only the beginning to a successful transition. Migration of the entire network includes focus on the people and processes as well. Expertise in the management of complex inter-networking projects earmarks ECS' strong competitive position, and our consultants are available to strategize solutions for you.

- Identify key business objectives and processes
- Perform assessment of current and future network technology
- Identify what network products/services will be required to support future business or campus initiatives
- Perform gap analysis between current environment and future directives
- Present recommended portfolio of projects to close the gap between current environment and desired environment
- Develop detailed project plan - identify resources required to complete project

IT INFRASTRUCTURE DESIGN

One of the most important aspects of any system implementation is the infrastructure that supports it. Infrastructure for these purposes is defined as the cabling systems, computer room and clean power distribution.

Unfortunately these issues are often overlooked when introducing IT services to a business. All too frequently these oversights are the primary cause of system failures and high maintenance costs. Furthermore it is extremely difficult to correct poor infrastructure after the systems have gone live and the problems have come to light.

LOCAL AREA NETWORK

EXENTRIX Consulting Services offer customized LANs scaled to the size of the client's user community and their application requirements. Our expertise in LAN architecture ensures the development of reliable and efficient networks for our clients' business needs.

LAN Network Management

VLAN and switch technology require a commensurate network management platform to achieve optimal performance. Such platforms should provide proactive resolution of problems and capacity issues. **EXENTRIX** assists clients with selection, installation, training and support of a variety of network management platforms.

LAN Monitoring and Support

LAN issues often present themselves as performance problems. The underlying causes can arise from poor design, physical-layer failures, or protocol issues from application layer problems. Our staff has the experience to diagnose problems on Ethernet, Token Ring and FDDI/CDDI LAN network topologies. Our knowledge of protocol design and analysis tools such as network sniffer products facilitates identification of problem sources.

WIDE AREA NETWORK

EXENTRIX Consulting Services has extensive experiences in the design, installation and support of multi-protocol wide area network technology. We have built and managed networks ranging in size from a few dozen users to global networks composed of thousands of users and hundreds of servers.

WAN Technology

Our WAN expertise includes all commercial transport technologies, interior and exterior routing protocols, and commonly used network protocols. ECS also has extensive experience with high-performance ATM backbone switching technology. Our clients include organizations of all sizes from small businesses to large international networks. Our expertise includes the following technologies:

- Frame Relay
- ISDN
- Point-to-Point
- ATM
- Voice Over IP Integration

NETWORK AND INTERNET SECURITY

Due to the rapid growth of the Internet, a user depends so much on its reliability. Reliable to the user yet not causing vulnerability. This factor varies to different segment of the networks. Among components involved are:

- Firewall
- Anti-Virus
- Anti-Spam
- Content Filtering
- Intrusion Detection System

With a long track record and experimental experiences, we have decided to partner with market-known reliable products. These products have long life support and warranty programs. Our in-house engineer is certified to handle implementation and deployment. We always believe that transfer of technology during deployment will create awareness and exposure to what has been implemented at site.

SmartCard, CCTV and Security Access System



ACCESS, SURVEILLANCE & CCTV

We have much experience in deploying Intelligent Building Management System. From this we have categorized the technology based on the needs and as much as possible we try not

to just to sell the products but to consult and advise using the best practices the technology could offer.

We have identified good products to offer and with well planned integration, we will ensure that standards are met and satisfaction guaranteed. Return of Investment will be the main juice in any deployment to give back the benefits to the clients.

Among the products carried:

- Castle
- Panasonic CCTV
- Philip CCTV
- Axis Camera

Data & Voice Cable Distribution – Infrastructure Design



NETWORK OPTIMIZATION SERVICES

Network Optimization Services offer both long-term and short-term optimization services for clients with operational networks who are not yet ready to invest in new equipment. Long-term services typically address cost containment and network utilization issues related to the backbone architecture and infrastructure. Short-term projects focus on optimization of work-group, departmental, building, or campus network investments. ECS consultants can also assist in optimizing "logical" networks by addressing a protocol, service or application that operates in the larger context of the client's enterprise network.

Network Optimization Services include:

- Bandwidth allocation analysis and recommendations
- Network traffic analysis and recommendations
- Network process re-engineering
- Knowledge transfer to client personnel on key network issues and topics

IT Training and Management Services



EXENTRIX is moving forward to become the leader in IT network consulting and solutions provider. We designed and service some of the largest networks in the region. Our customers appreciate our commitment to reliable services, and our vendors respect our expertise. In order to create a community to be IT literate, we provide various courses and trainings complete with certification if so required.

Objectives

Our mission is to be a one-stop-centre for Information & Communication Technology as well as Professional Development & Motivation Training by offering innovative and leading edge training products with skilled personnel to work with clients to fully understand their present and future business needs, before processing any options.

Information & Communication Technology Courses

- Microsoft Office
- Microsoft Windows Technical
- Microsoft SQL Server Series
- Microsoft Visual Basic
- Macromedia
- Adobe
- Web Design
- Network Implementation
- E-Business Communication

Professional, Development & Motivation Courses

- Mind Skill
- Outdoor Motivation Workshop
- Secretarial & Clerical Development
- Counter Service Development
- Sales Marketing Strategies
- Finance & Accounting Courses
- Presentation & Business Writing Skills
- Self Development

Data Center Deployment



Enterprise Data Center Design is a practical guide to designing a data center from inception through construction. **EXENTRIX** offers fundamental design principles and take a simple, flexible, and modular approach based on accurate, real-world requirements and capacities. **EXENTRIX's** approach contradicts the conventional (but totally inadequate) method of using square footage to determine basic capacities like power and cooling requirements.

In addition **EXENTRIX** will be providing sound design advices; **EXENTRIX** Blueprint provides information about a wide range of topics including capacity sizing, site selection, data center environmental considerations, network infrastructures, building code and construction considerations, and hazard avoidance. If you are building a new data center, are retrofitting an existing one, or are working in a data center and simply want a better understanding of these complex environments, you will find **EXENTRIX** solutions to be a valuable resource.

Out-Sourcing Services



Today, **EXENTRIX** provides professional data digitization services with state-of-the-art systems, process and human capital management to provide data entry, digital document archiving and document digitization and conversion services, offering a one stop solution to all our clients' data extraction and processing needs. Our solutions help our clients to reduce costs, increase revenue and better manage their SLA.

Through our partner **SODEC DataCapture Sdn Bhd**, we have gained success in these sectors and are approved by Bank Negara as outsourcer for Financial Institution, guided by Bank Negara's BAFIA.

Services

- Digital Archival of documents
- Imaging - Backlog conversion
- RFID tagging – Backlog conversion
- Data Entry & Extraction work
- Back Office Process Outsource
- Database and Address Cleansing
- Databases Management & Investigation
- Asset Tagging
- Statement Printing
- Security document printing

Solutions

- Payment Archival System
- Document Management System
- Documents Security

Engineering Services



Trenchless Technology in underground engineering is poised to enjoy a substantial increase in applications. The reasons are not hard to understand, for it offers unparalleled advantages over conventional “open-cut construction” methods. Open-cut construction method involves the digging of trenches and holes causing environmental damage. By using Trenchless Technology method, environmental disruptions, torn roads, increased pollution, ecological damage and traffic congestions are kept to a minimum. With the current emphasis on environmental protection and aesthetic considerations, Trenchless Technology is certainly the obvious alternative to open construction methods.

Horizontal directional drilling offers minimal environmental disturbance during project construction and our partner Mersing Construction & Engineering Sdn Bhd has achieved a high level of technical acceptance within the industry. Depending on soil conditions, our drilling rigs have the capacity to drill up to lengths of 2000m with a diameter of 1000mm. Directional drilling has been used to install pipelines carrying oil, natural gas, petrochemicals, water, sewerage and other products as well as conduits for utility services, electric and fibre optic cables under rivers, busy streets, highways, railroads, airport runways, shore approaches, islands, areas congested with buildings, pipeline corridors, future water channels and other locations where trenchless installation methods are applicable. Engineering excellence, technical innovation and in-depth experience have resulted in the development by the Company of such advanced applications of directional drilling technology.

Our CUSTOMERS

Our customer base includes the major industries, government ministries, banks, airlines, hotels and multinational companies.

Among them are:-

- Crest Petroleum Berhad
- Government of Maharashtra
- ILSAS
- Infrastructure improvement SPP II implementation Coordination Unit, Jabatan Perdana Menteri (ICU JPM)
- Institut Perguruan Bahasa Antarabangsa
- Institut Perguruan Darul Aman Jitra Kedah
- iPerintis Petronas Kuala Lumpur City Centre
- Jabatan Kerja Raya (JKR)
- Jabatan Pelajaran Negeri (JPN)
- Kementerian Pertanian Dan Industri Asas Tani Malaysia
- Kementerian Sumber Manusia
- Lembaga Hasil Dalam Negeri
- Lembaga Hasil Dalam Negeri (LHDN), Malaysia
- Lembaga Kemajuan Ikan Malaysia
- Lembaga Koko Malaysia
- Majlis Perbandaran Seremban
- Major Banks in Malaysia
- Malaysia Agriculture Research and Development Institute (MARDI)
- Malaysian Centre for Remote Sensing (MACRES)
- Menara DBKL
- Ministry of Agriculture
- Ministry of Education
- MISC Port Klang
- MTBE Petronas Gebeng Pahang
- Multimedia University
- NIOSH
- OLYMPIA LKIM
- Pejabat Audit Sekolah, Kementerian Pelajaran Malaysia
- Pejabat Daerah Dan Tanah (PDT) Negeri Selangor
- Pejabat Pelajaran Daerah (PPD)
- Pejabat Tanah Dan Galian Selangor
- Pengurusan Lebuhraya Berhad
- Pentadbiran Kerajaan Negeri Selangor
- Perbadanan PUTRAJAYA
- Perbadanan Tabung Pendidikan Tinggi Nasional (PTPTN)
- Polytechnic Arau Perlis
- Polytechnic Merlimau Melaka
- Sepang International Circuit
- Setiausaha Kerajaan Negeri Selangor
- Setiausaha Kerajaan Negeri Sembilan (SUKNS)
- SIRIM

- Suruhanjaya Syarikat Malaysia (ERMS)
- Telekom Malaysia Berhad
- Tenaga Nasional Berhad
- Universiti Kebangsaan Malaysia (UKM)
- Universiti Malaysia Sabah
- Universiti Malaysia Sarawak
- Universiti Putra Malaysia (UPM)
- Universiti Teknologi Malaysia (UTM)
- Universiti Teknologi Mara (UiTM)

Our PARTNERS

EXENTRIX is the reseller for many well-known and reputable vendors. Our principals include:

STRUCTURED CABLING SYSTEMS

- NORDX / CDT
- Lucent Technology
- AMP Corporation
- Clipsall
- Molex

LAN EQUIPMENT

- 3 Com USA
- D-Link Corporation
- Nortel Networks
- Cisco USA
- Allied Telesyn International
- Enterasys Networks
- HP Procurve

WAN EQUIPMENT

- Nortel Networks
- 3Com USA
- Allied Telesyn International
- Cisco USA
- Huawei
- Alcatel

MICRO COMPUTER

- Dell Computer
- Hewlett Packard
- IBM

SOFTWARE

- Microsoft
- Novell
- Lotus
- Tivoli
- Zimbra

We also supply and install the following security components:-

- Netscreen Firewall
- Fortigate Firewall
- Toplayer Intrusion Prevention System
- Packeteer Bandwidth Management
- Stonegate Firewall
- Tripwire Data Protection

Our **SUCCESS** Philosophy

The Best-of-its-Class IT Network Products and services

EXENTRIX provides the best IT network products and services in its class. Our strategic partnership with vendors includes AMP, Mainetti, Krone, Pirelli, 3Com, Nortel Networks, ATI, Extreme, Hewlett Packard, Compaq, Lotus and Microsoft. However, our solutions are vendor-independent. Be it cabling, software applications or hardware, we are constantly searching for better solutions to meet our customers' needs.

Keeping Abreast of Technology

The ability to integrate new technology into our solutions is the key to our business success. Hence, we invest in resource libraries for information on the latest products and technology. We also actively participate in principals' activities to keep up with new market developments. Besides, our engineers are regularly trained to be equipped with new technology. Consequently, we are able to provide sound advice to our customers.

Quality Service

As a customer-oriented company, we emphasise on the provision of quality services. Our consulting staffs attend regular training programmes to stay current. Our achievements of some of the highest technical certifications are testimonies to our expertise. Capability apart, we constantly strive to improve our customer service skills. We take pride in the fact that our fees are very competitive and we offer multiplicity of solutions to meet the requirements of businesses of any size. Our consultants will meet you to design the best strategy that helps attain your objectives rapidly, professionally and yet remains within your company's budget.

When you compare the calibre of our service to that of other firms, you will find that **EXENTRIX** solutions offer a more powerful and attractive service at a realistic cost.

Our Support & Services

The trend towards service orientation that has grown up over the last few years continues to gain momentum. The field covers consulting, project management, disaster recovery, turnkey installation, service management, network installation and security management. The condition created by market will speed up this process. Users' expectation and needs are paramount. What are needed now are forward-looking services, products and tools.

Customers are not simply buying products; they are demanding a wide range of services. In another words, the sales department is transferring an important long term consulting function to the IT service organization. The IT service organization is automatically becoming the focal point in the network of information. It introduces customers to new application options, whilst passing on customers' suggestion regarding product development. On-going support is required to ensure that the system will remain up-to-date and continuously fulfill the system requirements.

It is generally recognized that throughout the life of a system, certain procedures must be followed to maximize the efficiency of the system, to make enhancements to the system, and to install new releases as they become available.

In addition, every system is subject to changes arising from new needs, new legislation, and new organization or desired enhancements such as new application forms, new flow of information, etc.

EXENTRIX is ready to make arrangements with our customers concerning future maintenance and enhancements of the system or larger amendments. The persons/team is expected to work in close co-operation with our customers' staff, especially in the areas of maintenance and in the analysis and development of other administrative systems as determined by our customers.

Service Concept

EXENTRIX Support & Services sets high standards for IT service organizations, efficiency and flexibility being its commitment to a comprehensive support for its product range. Here we are imposing a centralized Customer Support Center with the following functions:

- π Central order acceptance
- π Central coordinating services
- π Order analysis in the competence center
- π Remote service activities – Tele-service

The customer always contacts the same number for any type of service. The aim of the center is to offer the customer a standardized contact-point in the form of one telephone number and cost effective customer service from one center.

Our **MISSION** and **QUALITY** Statement

Mission Statement

EXENTRIX's mission is to clearly promote client value, distinguished by our emphasis on mapping business goals and objectives to technological infrastructure needs. **EXENTRIX** accomplishes this through our unique knowledge system that includes people (experts, experiences, and their intellectual knowledge), automated tools (objective tool sets that measure metrics), and processes (proven methodologies).

EXENTRIX assists its clients in the design, deployment, and management of enterprise communication networks and their supporting business practices and processes, resulting in the most reliable, stable, operable and manageable networks in the world.

Quality Statement

In any organization with a conventional quality attitude, it is always easy to blame problems on someone else. At the same time, the key players spend a lot of time and energy trying to make sure the problem can't be pinned on them.

An organization that manages quality does not treat problems so simplistically. Management has to grab the problems by the horns and wrestle the organization, rather than specific individuals, into conformance. That means problem solving instead of finger pointing; genuine teamwork rather than empire building; constant dissatisfaction with the status quo; and ongoing action for continual organizational—and quality improvement.

'Quality' Driven Services

Improving organizations requires new ways of thinking about people, rewards, information, structure, tasks, and decisions. The bureaucratic model, characterized by an emphasis on control, consistency, and chain of command, is limited in its ability to respond to today's rapidly changing market. It lacks the employee commitment or the efficiency of organizations needed to produce high levels of productivity, quality, and service. A shift in our paradigm of organizations is necessary in order to align the people, rewards, information, structure, tasks, and decisions with customer expectations and the needs of the marketplace. We want to be an organization that focuses on all of our capabilities.

Structured Implementation

In any project, we will do professional planning on the implementation. Deliverables will be the most focused base asset in the project. End to end support services will ensure the quality and timeline monitoring. Projection on what's next, create smooth project management. We will always strive to deliver the best in services as "Customer Satisfaction is Always the First PRIORITY".

Our **VALUE** and **VISION** Statement

Value Statement

Values are the fabric of the organization. Values describe what we believe in. Values are the root system for our staff's behavior and the basis for autonomous action by empowered employees. They are the expectations that we hold in common and are reflected in our goals.

EXENTRIX's guiding values are:-

- We value intellectual vitality, which is characterized by creativity, knowledge, curiosity, aesthetics, critical thinking, and wisdom.
- We value intellectual and technical freedom, dialogue, and the free exchange of technical ideas without embedded technical prejudices.
- We value the freedom to examine diverse and controversial technical ideas, methods, and processes.
- We value change in synchronization with emerging client's stated and unstated needs.
- We value the ability to recognize and assimilate changes in the communication technology marketplace.
- We value a "get it done" attitude fostering company loyalty with a fiercely competitive spirit.
- We value excellence in all of our endeavors. The continuous improvement of quality is essential in achieving excellence.
- We value an ethical, caring, and diverse organization which is characterized by honesty, integrity, respect, fairness, empathy, equal opportunity, trust and civility.
- We value individual well being, which is characterized by the development and health of the body, mind, and spirit.

Vision Statement

EXENTRIX shall be an organization that nurtures an environment of technical vitality. A commitment to excellence through continuous improvement will result in global recognition for **EXENTRIX** as an innovative, dynamic, and knowledge rich organization in which our staff and clients can learn and prosper. **EXENTRIX** will define the standards for technical competency, create a client-centered focus partnership, deploy and develop a world class consulting-engineering faculty, and deliver excellent service.

Our Track Records (2010 – 2018)

Application, Software, Computer Peripherals and Accessories

Year	Customer	Job Description	Value (RM)
2010	Universiti Malaysia Sabah	1. Supply, Install and Setup laptop equipment for UMS	495,000.00
2010	Pejabat setiausaha Kerajaan Selangor	1. Supply, install and configure the backup storage system e-mail	95,000.00
2011	Lembaga Kemajuan Ikan Malaysia	1. Supply, Install, Setup and Commissioning 23 Units Computer Micro and Laptops	75,432.00
2011	Pentadbiran Kerajaan Negeri Selangor	1. Supply, Installation, Testing and Commissioning of equipment APPLE IPAD 2	94,468.00
2011	Perbadanan Tabung Pendidikan Tinggi Nasional (PTPTN)	1. Supply, Deliver, install, Test, Manage and Accredit ICT hardware 2. Infrastructure improvements	2,088,888.00
2012	Pejabat Setiausaha Kerajaan (SUK) dan Pejabat Tanah dan Daerah (PTD)	1. Maintenance of hardware and software Network	328,888.00
2013	Perbendaharaan Negeri Selangor	1. Supply, delivery, installation, testing and commissioning of ICT tools.	219,971.50
2013	Kolej Komuniti Padang Terap, Kementerian Pendidikan Malaysia	1. Supply, delivery and installation of equipment academic	423,000.00
2018	Agensi Angkasa Negara (ANGKASA)	1. Sebutarga Pembaharuan Lesen Perisian Netapp Bagi Tempoh Tiga (3) Tahun di Agensi Angkasa Negara (ANGKASA)	78,192.00
2018	JKN Hospital Shah Alam	1. Membekal Alat Ganti ICT	19,183.00
2018	Setiausaha Kerajaan Selangor	1. Membekal komputer dan alat kelengkapan prosesan data elektronik yang lain	9,960.00
2018	Kementerian Sumber Manusia, Jabatan Pembangunan Kemahiran	1. Membekal Bahan Guna Habis Pertandingan Worldskill Malaysia (Junior Skills) – Pendawaian Elektrik	RM 11,187.80
2018	Hospital Shah Alam	2. Membekal Peralatan Program Healthy Setting	RM 6,297.00
2018	INSTITUT KESIHATAN UMUM	3. NUTRITIONIST PRO DIET ANALYSIS LICENSE RENEWAL	RM 36,000.00

Networking, Internet Security and CCTV

Year	Customer	Job Description	Value (RM)
2010	SUK Selangor	1. Supply, Install, Setup and Commissioning Network Infrastructure Upgrade	3,298,888.88
2010	Majlis Perbandaran Seremban	1. Provide comprehensive maintenance of servers, network equipment and security	135,000.00
2010	Bangunan SSAAS dan Pejabat Daerah/Tanah Negeri Selangor	1. Supply, Installation, Testing 2. Upgrading a network infrastructure	3,298,888.88
2011	Universiti Malaysia Sarawak	1. Supply, Installation, Testing and Commissioning of ICT Network and Infrastructure	2,100,000.00
2011	Kementerian Perdagangan Antarabangsa Dan Industri (MITI)	1. Supply, Installation and Testing Antivirus System	148,888.00
2011	Unit Penyelarasan pelaksanaan, Jabatan Perdana Menteri (ICU JPM)	1. Supply, deliver, install, configure, test, commission and support services for infrastructure improvement SPP II	748,888.00
2011	Pejabat Daerah Dan Tanah (PDT) Negeri Selangor	1. Upgrading the network infrastructure	268,888.00
2011	Lembaga Hasil Dalam Negeri Malaysia	1. Maintenance services 2. Bluecat Adonis Secured Network DNS / DHCP Appliance module 1000	192,388.00
2011	Perbadanan Tabung Pendidikan Tinggi Nasional (PTPTN)	1. Procurement online services on site Leased Line Data Centre (DC) to the internet (Bandwidth on Demand up to 200Mbps)	150,000.00
2018	Majlis Agama Islam Selangor (MAIS)	1. Perkhidmatan membekal, memasang, mengkonfigurasi, dan mentauliah network monitoring system (PRTG)	29,050.00
2018	Suk Selangor	2. Penyelenggaraan Alat Kelengkapan Perabot & Lengkapan Alat Mengalihkkan Rak Network Switch Di Bilik Pejabat Yb Dato Teng Chang Kim	RM 1,500.00
2018	Pejabat Tanah Dan Galian Negeri Selangor	3. Perkhidmatan Penyambungan Kabel Backbone Sistem Rangkaian Kawasan Setempat (Lan) Di Tingkat G Pejabat Tanah Dan Galian Selangor	RM 1,001.00



Data Center Deployment

Year	Customer	Job Description	Value (RM)
2010	Suruhanjaya Syarikat Malaysia	Electronic Record Management System (ERMS)	200,000.00

Support and Maintenance Services

Year	Customer	Job Description	Value (RM)
2010	Kumpulan Wang Simpanan Pekerja	Network Access Control	1,008,524.00
2010	Jabatan Perdana Menteri	Services and Maintenance of Project System SPP II Software	7,488,888.00
2010	Jabatan Perdana Menteri	Renewal Maintenance for LoadBalancer	99,192.00
2011	Jabatan Perdana Menteri	Services and Maintenance of Project Supporting Services For Upgrading Infrastructure SPP II	748,888.00
2011	Zecon Berhad	Supply, Installation, Testing and Commissioning of ICT network And Infrastructure at UNIMAS	2,100,000.00

Out-Sourcing Services

Bank	Outsourcing Services	Descriptions of Services
HSBC	Balance of payment	Data collection and post into backend Host
	Balance of payment	To input custom codes & data. To print Onto Form P & Form R
	Credit Card	To collect data & post into backend Host using customised
	Credit Card	To collect chargeback data, post & print into backend host
	Credit Card	Charge Back Verification
	Credit Card	Perform Data Verification for Telecall's capture
	Credit Card	Credit cards Sales Slips Imaging & data extraction
	Credit Card	Anti Attrition using customised Sodec Data Extraction application
	Mail Tracking Applications	Provide application to Track Physical Mail Movements
HLB	Credit Card	To scan application forms & data extract
	Mobile Money	Application Forms Data Entry & Imaging
HLA	General Insurance	To scan forms, data extract, & post into Host Computers
HLA	Data Entry	Data Entry for contest tickets
UOB	Credit Card	Credit card Application data entry
	Credit Card	Imaging for credit card application form
ING	Data Cleansing	Data Cleansing – address information
OCBC	Credit Card back log scanning	Imaging of Application forms
BP	Loyalty Card	To scan forms, data extract, & post into backend Host
	Legal	To scan forms, data extract, & post into backend Host Computers
	Singapore Card Application	To scan forms, data extract, & post into backend Host
Toyota	Survey Forms	Data entry of survey form information
GFK	Survey Forms	Data entry of survey form information
BSN	Unit Trust	Data entry and Imaging of Amanah Saham
Toyota	CRM	Collection of data for Customer Satisfaction
Maxis	Prepaid registration	Data entry of prepaid registration
Al Rajhi Bank	Account Opening and Back office	Data entry and imaging work
CIMB	Imaging of backlog credit card application	Imaging and indexing
MNI	Imaging of backlog	Imaging and indexing

Bank	Outsourcing Services	Descriptions of Services
HSBC	Balance of payment	Data collection and post into backend Host
	Balance of payment	To input custom codes & data. To print Onto Form P & Form R
	Credit Card	To collect data & post into backend Host using customised
	Credit Card	To collect chargeback data, post & print into backend host
	Credit Card	Charge Back Verification
	Credit Card	Perform Data Verification for Telecall's capture
	Credit Card	Credit cards Sales Slips Imaging & data extraction
	Credit Card	Anti Attrition using customised Sodec Data Extraction application
	Mail Tracking Applications	Provide application to Track Physical Mail Movements
HLB	Credit Card	To scan application forms & data extract
	Mobile Money	Application Forms Data Entry & Imaging
HLA	General Insurance	To scan forms, data extract, & post into Host Computers
HLA	Data Entry	Data Entry for contest tickets
UOB	Credit Card	Credit card Application data entry
	Credit Card	Imaging for credit card application form
ING	Data Cleansing	Data Cleansing – address information
	insurance policy form	

Customer Charter

The strength of **EXENTRIX** and the resources at our disposal translates to a meaningful partnership with our customers. Our philosophy is to constantly reassess ourselves and ensuring that we are always driven by the needs of our customers rather than be limited by our own procedures and shortcomings.

We are interested in the successful implementation of our customers' network plans beyond merely acting as a vendor but also to be a business partner. We are receptive to any proposal that is mutually beneficial for both parties.

We will always seek better ways to conduct our business and to ensure customer delight. Upgrading our skill levels and adding more resource is our promise. We strongly believe that our future is determined by the service we provide to our valued customers.